



Quality Management Policy

- ✿ The Senior Management and staff of **Viopsyctr**, knowing the importance of quality management in the experience that our customer receive and in the overall operation and progress of the company, developed and implemented a **Quality Management System**, in accordance with the requirements of the international standard **ISO 9001:2015**. The QMS covers all the company's activities.

- ✿ To this end, the management of Viopsyctr **is committed to:**
 - ⊙ To comply with any legislative or other requirement to which the activities of the business fall.
 - ⊙ To evaluate the risks and opportunities with the aim of reducing or eliminating the negatives and increasing the likelihood of expression of the positives, and
 - ⊙ To pursue continuous improvement through the setting of goals.
 - ⊙ To monitor the impacts of climate change on market behavior and production conditions²⁰²⁵

- ✿ Based on these commitments, the Senior Management of Viopsyctr, **aims to:**
 - ⊙ Training and sensitization of its staff in order to actively participate in the quality management system.
 - ⊙ Investing in the knowledge and development of its employees in order to encourage their active participation.
 - ⊙ Adopting practices that reduce the company's environmental footprint²⁰²⁵

The above guiding objectives of our policy are achieved through the Quality Management System EN ISO 9001:2015, with the development of specific and measurable objectives, the regular control of operation, the control of the performance of interventions, the inspection of the performance of the System and the review of its objectives in order to upgrade them.

The General Manager

8.04.2022

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